INDICES

A Statistical Index of District of Columbia Government Services

The District of Columbia Government

Vincent C. Gray

Mayor

Prepared by

Office of Planning

Harriet Tregoning

Director

2013
This is the sixteenth edition of INDICES published by the District of Columbia Government. The primary goal of INDICES is to provide a snapshot of the District of Columbia government operations. The snapshot contains data quantifying human and physical services delivered, legislative activities and general profile of the District. INDICES is developed to satisfy seven basic information needs which are: to provide statistical summaries of services delivered by agencies; provide a comprehensive overview of government activities; provide information that is accessible to the reader in format and content; provide information to facilitate the identification of trends; to provide a holistic picture of a service where there may be a number of different providers; continued delivery of a branded product; and potential for synergy between electronic and non-electronic products.

Departments and agencies of the District government provide information for INDICES. The staff of the Office of Planning/State Data Center collaborates with all entities to identify and present information that will help government agencies, residents, students, researchers, businesses and non-profit organizations gain insight into the range of services offered by the District government. Most of the data contained in this edition were collected in calendar years 2010 through 2012.

This reference book is organized into eleven chapters, covering such topics as government operations and finances, economic development, health and human services, District-wide planning, community services, education, public safety, transportation, public works, and environmental services.

This edition of INDICES is prepared by the Office of Planning, under the executive authority of the mayor.

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INDICES 2013 ACKNOWLEDGEMENTS

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Designed by
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Alcoholic Beverage Regulation Administration ........................ Camille Robinson
Arts and Humanities, Commission on the ...................... Mary Beth Brown
Asian and Pacific Islander Affairs, Office on .................. Neel Saxena
Boards and Commissions, Office of ........................... David Walker
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Public Schools, DC .............................................................. Mary DuPre
Public Works, Department of ................................................ Linda Grant
Real Estate Services, Department of .................................. Deron K. Lehman
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Transportation, Department of .............................................. Sam Zimbabwe
Veterans Affairs .............................................................. Brenda J. Hall
Water, DC ................................................................. John Lisle
Youth Rehabilitation Services, Department of .............. David Spak
Zoning, Office of .............................................................. Sara Bardin, Fredric Kendrick
Chapter 1

Washington, the Government and the People

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WASHINGTON, THE GOVERNMENT AND THE PEOPLE

Washington, District of Columbia is being transformed before our very eyes into a 21st century global city. While its geography and history remain important to the city’s success, its visionary leadership, strong and committed governance, and its relentless drive to make the city an attractive place for economic, political and social intercourse has put Washington, DC at the forefront for capital, trade and talent. With a focus over the last decade on ensuring that the rapidly growing population enjoyed a liveable, vibrant and secure environment, with decent jobs, housing, transportation and a clean and green environment as seen from both the ‘inclusive city’ and ‘one city’ initiatives, the city is poised for a cohesive growth with many races and cultures engaging each other within a relatively small space. As the present mayor, Vincent C. Gray states, “One City” means that by choosing to live in this great city, we share the same civic destiny. We share a yearning to live in a prosperous, equitable, sustainable city. We choose to live here because we know that living in a vibrant, multicultural city makes us better as a city and better as a people. As we contemplate the future of the District of Columbia, we have before us a chance to remake and reinvent our city for the next generation. Let us take advantage of this moment in our city’s history to seize our future, harness change for the better and build the elusive “One City” that we all dream of.”

The District of Columbia is located among the mid-Atlantic states and covers 69 square miles of which 60 square miles is land area and 9 square miles is water area. This diamond-shaped area, once a part of Maryland, shares a border with Virginia on one side and Maryland on the other three. The Potomac River flows along the common border with Virginia.

The District of Columbia is laid out in four quadrants with the Capitol building as the centerpiece. North Capitol and South Capitol Streets start at the Capitol and serves as the dividing line between east and west. East Capitol Street and Independence Avenue extends out from the Capitol to serve as the dividing line between north and south. Washington has avenues named for every state, thousands of acres of parkland and beautiful flowering trees – the most famous of which are the cherry blossom trees, a gift from Japan.

The District of Columbia became the nation’s capital in 1800 and has been the home of the federal government ever since. In addition to its national capital role, the District of Columbia is host to over 150 embassies and missions, as well as headquarters to many international organizations, making it an international capital. Present in the District are also renowned museums and arts institutions. The Smithsonian Institution is the nation’s curator of our natural history, American technology and air and space travel. The National Gallery of Art and the National Museum of Women in the Arts house fine collections of paintings and sculptures that are national treasures. Other venerable Washington institutions are the National Theatre, Ford’s Theatre, Lincoln Theatre, Warner Theatre, Howard Theatre (recently re-opened), the Kennedy Center and the newest addition, the Newseum, which is the world’s most interactive museum of news and journalism. With this rich cultural heritage, Washington DC is one of the world’s most popular tourist destinations. In 2011, the nation’s capital welcomed 17.9 million visitors, more visitors than ever before according to Destination DC, the District’s official convention and tourism corporation.

In sports, Washington DC sports teams compete in a variety of national leagues including baseball, basketball, football, ice hockey and soccer. These teams include the Washington Redskins (football), Washington Nationals (baseball), Washington Wizards (basketball), Washington Mystics (basketball—women), Capitals (ice-hockey) and DC United (soccer).

THE GOVERNMENT

The District of Columbia’s government structure is unique since the District is not part of any state. The U.S. Constitution grants Congress “exclusive right” over the District of Columbia as it is considered a federal district, and not a state. Until the passage of the District’s Home Rule Act in 1973, the nation’s capital did not have its own local government.
The Home Rule Act delegated local responsibilities to a mayor and a 13 member city council which includes one representative of each of the District’s eight wards, four at-large positions and a chairman. The mayor is the head of the executive branch and is responsible for enforcing city laws and approving or vetoing bills. The Council is the legislative branch and makes the laws and approves the annual budget and financial plan. It also oversees the operations of government agencies and confirms major appointments made by the Mayor. The mayor and council members are elected to four-year terms.

In addition to the Mayor and the Council, DC residents elect representatives for the District of Columbia State Board of Education, Advisory Neighborhood Commissions, a US Congressional Delegate, two shadow United States Senators and a shadow representative. DC has no voting representatives in Congress. The city is considered a federal district even though it now has more than 630,000 residents. Local elected officials have to seek Congressional authorization annually to approve the District’s budget in order for the District to spend its local tax dollars on important issues such as health care, education, Social Security, environmental protection, crime control, public safety and foreign policy. Local organizations continue to plea for statehood.

The neighborhoods of the District of Columbia are divided into 8 Wards (districts established for administrative or political purposes). The Wards are subdivided into Advisory Neighborhood Commissions (ANCs) (40 ANCs in 2012) which have elected Commissioners who advise the DC government on issues relating to traffic, parking, recreation, street improvements, liquor licenses, zoning, economic development, police protection, sanitation and trash collection, and the city’s annual budget. Each Commissioner represents approximately 2,000 residents in his or her Single Member District area, serves two-year terms and receives no salary.

The following chart shows the current mayor and Council members in the District of Columbia.

### Elected Officials - 2013

**Mayor**
Vincent C. Gray, Democrat

**Congressional Delegate**
Eleanor Holmes Norton, Democrat

**DC Council**
DC Council has 13 elected members, one from each of the eight wards and five elected at-large.

<table>
<thead>
<tr>
<th>Elected at-large</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phil Mendelson</td>
<td>Democrat (Council Chair)</td>
<td>(202) 724-8032</td>
</tr>
<tr>
<td>David A. Catania</td>
<td>Independent</td>
<td>(202) 724-7772</td>
</tr>
<tr>
<td>Anita Bonds</td>
<td>Democrat</td>
<td>(202) 724-8064</td>
</tr>
<tr>
<td>David Grosso</td>
<td>Independent</td>
<td>(202) 724-8105</td>
</tr>
<tr>
<td>Vincent Orange</td>
<td>Democrat</td>
<td>(202) 724-8174</td>
</tr>
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**Representing Wards**

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<tr>
<th>Representing Wards</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
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<tr>
<td>Jim Graham</td>
<td>Democrat Ward 1</td>
<td>(202) 724-8181</td>
</tr>
<tr>
<td>Jack Evans</td>
<td>Democrat Ward 2</td>
<td>(202) 724-8058</td>
</tr>
<tr>
<td>Mary M. Cheh</td>
<td>Democrat Ward 3</td>
<td>(202) 724-8062</td>
</tr>
<tr>
<td>Muriel Bowser</td>
<td>Democrat Ward 4</td>
<td>(202) 724-8052</td>
</tr>
<tr>
<td>Kenyan McDuffie</td>
<td>Democrat Ward 5</td>
<td>(202) 724-8028</td>
</tr>
<tr>
<td>Tommy Wells</td>
<td>Democrat Ward 6</td>
<td>(202) 724-8072</td>
</tr>
<tr>
<td>Yvette Alexander</td>
<td>Democrat Ward 7</td>
<td>(202) 724-8068</td>
</tr>
<tr>
<td>Marion Barry</td>
<td>Democrat Ward 8</td>
<td>(202) 724-8045</td>
</tr>
</tbody>
</table>
Mayor Vincent C. Gray

Congresswoman Eleanor Holmes Norton

DC Council

Back row: Anita Bonds (D, at-large), Tommy Wells (D, Ward 6), Mary M. Cheh (D, Ward 3), Muriel Bowser (D, Ward 4), Jack Evans (D, Ward 2), Yvette Alexander (D, Ward 7), David Grosso (I, at-large), Jim Graham (D, Ward 1)

Front row: Vincent Orange (D, at-large), Marion Barry (D, Ward 8), Phil Mendelson (D, Chair), Kenyan McDuffie (D, Ward 5), David A. Catania (I, at-large)
Source: Mayor’s Office, Revised October 2013
Advisory Neighborhood Commissions (ANCs)

There are 40 Advisory Neighborhood Commission (ANC) areas, established by the Council and subdivided into 296 single-member districts. One advisory neighborhood commissioner is elected for each of the single member districts. ANCs consider a wide range of policies and programs affecting their neighborhoods and present recommendations to various District government agencies, the executive branch and the DC Council. The Office of Advisory Neighborhood Commissions (OANC), which provides technical support to the 40 ANCs, is located in Room 8 of the Wilson Building, 1350 Pennsylvania Avenue, NW, Washington, DC, 20004. The office can be reached at (202) 727-9945.

United States Senators (Shadow)

Michael D. Brown, Democrat
Phone (202) 741-5019
Paul Strauss, Democrat
Phone (202) 727-7890

United States Representative (Shadow)

Nate Bennett-Fleming, Democrat
Contact: Phone Number (202) 727-9110

DC State Board of Education Members

The DC State Board of Education was established on June 12, 2007, as part of the “District of Columbia Public Education Reform Amendment Act of 2007.” The Board consists of nine elected members. One is elected at-large and the eight others represent each of the District’s Wards.

Name, Ward, Phone, E-mail Address
Laura Slover, President (Ward 3), (202) 431-5379, Laura.Slover@dc.gov
Mark Jones, Vice President (Ward 5), (202) 302-7294, Mark.Jones@dc.gov
Patrick Mara, Ward 1, (202) 276-5859, Patrick.Mara@dc.gov
D. Kamili Anderson, Ward 4, (202) 257-3380, kamili.Anderson@dc.gov
Monica Warren-Jones, Ward 6, (202) 431-5369, Monica.Warren-Jones@dc.gov
Karen Williams, Ward 7, (202) 741-0888, Karen.Williams@dc.gov
Trayon White, Ward 8, (202) 316-7593, Trayon.white@dc.gov
Mary Lord, At-Large, (202) 257-3226, Mary.Lord@dc.gov

District of Columbia Board of Education Staff

Jesse B Rauch, Executive Director, (202) 741-0888, Jesse.Rauch@dc.gov

Historic Events

Chronology of Significant Events in the History of the District of Columbia

May 15, 1751  The Maryland Assembly appoints commissioners to lay out a town on the Potomac River, above the mouth of Rock Creek, on 60 acres of land to be purchased from George Gordon and George Beall. This settlement becomes Georgetown.

February 27, 1752  The survey and plat of Georgetown into 80 lots is completed.

September 17, 1787  The Constitution is signed by the members of the Constitutional Convention.

June 21, 1788  The 1788 U.S. Constitution, as adopted by the Constitutional Convention on September 15, 1787, is ratified by the states. Article 1, Section 8, Clause 17 gives Congress authority "to exercise exclusive legislation in all cases whatsoever, over such District (not exceeding ten miles square) as may by cession of particular States, and the acceptance of Congress, become the seat of the government of the United States...."

July 16, 1790  The Residency Act of 1790 gives the president power to choose a site for the capital city on the east bank of the Potomac River between the mouths of the Eastern Branch (now the Anacostia River) and Conococheague Creek (now Conococheague) near Hagerstown, nearly 70 miles upstream.

January 22, 1791  George Washington appoints Thomas Johnson and Daniel Carroll of Rock Creek, representing Maryland, and Dr. David Stuart, representing Virginia, as "Commissioners for surveying the District of (sic) Territory accepted by the said Act for the permanent seat of the Government of the United States...."

January 24, 1791  President George Washington selects a site that includes portions of Maryland and Virginia.

December 1, 1800  The federal capital is transferred from Philadelphia to the site on the Potomac River then called the City of Washington, in the Territory of Columbia. At the time of the 1800 census, the population of the new capital included 10,066 whites, 793 free Negroes and 3,244 slaves.

February 27, 1801  Congress divides the [District] into the counties of Washington and Alexandria.
May 3, 1802  Congress grants the City of Washington its first municipal charter. Voters, defined as white males who pay taxes and have lived in the city for at least a year, receive the right to elect a 12-member council. The mayor is appointed by the president.

May 4, 1812  Congress amends the charter of the City of Washington to provide for an eight-member board of aldermen and a 12-member common council. The aldermen and the common council elect the mayor.

March 15, 1820  Under the Act of 1820, Congress amends the Charter of the City of Washington for the direct election of the mayor by resident voters.

July 9, 1846  Congress passes a law returning the city of Alexandria and Alexandria County to the state of Virginia.

May 17, 1848  Congress adopts a new charter for the City of Washington and expands the number of elected offices to include a board of assessors, a surveyor, a collector and a registrar.

April 16, 1862  Congress abolishes slavery in the federal district (the City of Washington, Washington County and Georgetown). This action predates both the Emancipation Proclamation and the adoption of the 13th Amendment to the Constitution.

January 8, 1867  Congress grants black males the right to vote in local elections.

June 1, 1871  The elected mayor and council of Washington City and Georgetown, and the County Levy Court are abolished by Congress and replaced by a governor and council appointed by the president. An elected House of Delegates and a non-voting delegate to Congress are created. In this act, the jurisdiction and territorial government came to be called the District of Columbia, thus combining the governments of Georgetown, the City of Washington and the County of Washington. A seal and motto, "Justitia Omnibus" (Justice for All), are adopted for the District of Columbia.

June 11, 1878  In The Organic Act of 1878, Congress approves the establishment of the District of Columbia government as a municipal corporation governed by three presidentially appointed commissioners: two civilian commissioners and a commissioner from the military corps of engineers. This form of government lasted until August 1967.

July 4, 1906  The District Building, on 14th Street and Pennsylvania Avenue, NW, becomes the official City Hall.

March 29, 1961  The 23rd Amendment to the Constitution gives District residents the right to vote for president.

February 20, 1967  The Washington Metropolitan Area Transit Authority is created through a compact between the District of Columbia, Maryland and Virginia.

May 7, 1974  Voters of the District of Columbia approve by referendum the District Charter and the establishment of advisory neighborhood commissions. General elections are held for mayor and council on November 5, 1974.

January 2, 1975  The newly elected Mayor Walter Washington and first elected council take office.


November 4, 1980  District electors approve the District of Columbia Statehood Constitutional Convention of 1979, which became DC Law 3-171 and which called for convening a state constitutional convention.
November 2, 1982  After the constitutional convention, a Constitution for the State of New Columbia is ratified by District voters.

October 1, 1984  The District enters the municipal bond market.

October 29, 1986  Congress approves an amendment to the District of Columbia Stadium Act of 1957, which authorizes the transfer of Robert F. Kennedy Stadium from the federal government to the District of Columbia government.


October 1, 1987  Saint Elizabeth's Hospital is transferred to the District of Columbia government pursuant to P.L. 98-621, The St. Elizabeth's Hospital and the DC Mental Health Services Act of 1984.

January 2, 1992  Mayor Sharon Pratt Dixon, the first woman mayor, takes office.

January 2, 1995  Marion Barry takes office for an unprecedented fourth term as mayor of the District of Columbia.

April 17, 1995  President Clinton signed the law creating a presidentially appointed District of Columbia Financial Control Board and a mayor-appointed Chief Financial Officer.

July 13, 1995  The newly appointed financial control board holds its first public meeting. It is composed of Dr. Andrew Brimmer, chair; and members: Joyce A. Ladner, Constance B. Newman, Stephen D. Harlan and Edward A. Singletary. John Hill is the Executive Director and Daniel Rezneck is the General Counsel.

February 14, 1996  Mayor Barry announces a transformation plan to reduce the size of government and increase its efficiency.


January 2, 1999  Mayor Anthony A. Williams takes office.

March 6, 1999  Congress passed P.L. 106-1, the District of Columbia Management Restoration Act of 1999, which returned control of nine major city agencies to the mayor.

September 11, 2001  Terrorist attack destroys part of Pentagon building, National Airport closed, the White House and Capitol buildings evacuated.

March 31, 2003  The new Walter E. Washington Convention Center opens just two blocks from the site of the city’s first convention center that opened in 1874.

May 29, 2004  The National World War II Memorial is dedicated on the National Mall in the District of Columbia.

December 29, 2004  The Ballpark Omnibus Financing Revenue Act of 2004 was signed into law creating the financing for a ballpark that will allow Major League Baseball to return to the nation’s capital after 33 years.

January 4, 2005  Mayor Anthony A. Williams signed into law bill 15-827, the District of Columbia Emancipation Day Amendment Act establishing April 16 as a recognized legal holiday in the District.

January 2, 2007  Mayor Adrian M. Fenty takes office.

March 30, 2008  DC’s new 41,222 seat Nationals stadium opens, as part of baseball’s return to the capital and the revitalization of the Southeast/Navy Yard section of the city. Host Washington Nationals face the Atlanta Braves for their first win at the new park. Pope Benedict XVI celebrates mass there April 17, 2008.

January 2, 2011  Mayor Vincent C. Gray takes office.

October 16, 2011  Dr. Martin Luther King, Jr. Memorial Dedication on the National Mall. This memorial was built to commemorate his life and work, and to honor his national and international contributions to world peace through non-violent social change.

Source: Office of Public Records
The Council of the District of Columbia (Council) was established in 1973 by Public Law 93-198, now called the “District of Columbia Home Rule Act,” following a referendum wherein citizens overwhelmingly approved the creation of a locally elected government. The Council of the District of Columbia is the legislative branch of the District of Columbia government. Its mission is to provide leadership to effectively serve community needs and position the Council to be recognized as a strong and innovative legislative body governing a leading world capital. The Council enacts laws, reviews and approves the government’s annual operating and capital budgets and conducts oversight of the performance of agencies, boards and commissions to demand efficiency and accountability in service delivery and appropriate use of government resources.

The Council is composed of 13 members, including the Chairman, elected at-large, a representative from each of the eight wards and four members elected at-large. The Council conducts its work through standing committees, each usually composed of five members. Standing committees consider proposed legislation, analyze its fiscal impact, hold public hearings and vote on measures for action by the Council.

The Council plans to fulfill its mission by achieving the following strategic result goals:

- Improving and enhancing Council operations through the establishment of efficient and effective procedures, systems and technology, and by building adequate staff capacities;
- Developing a transparent, efficient budget review process to help the District maintain a balanced budget and sound fiscal performance, and conducting appropriate oversight, ensuring public confidence in the fiscal health of the District of Columbia;
- Performing a fiscal analysis of all legislation and preparing fiscal impact statements;
- Strengthening the process for review of Executive agency contracts and reprogramming and monitoring operations and capital budget spending; and
- Establishing protocols and outlining legislative priorities to develop a legislative agenda that ensures attention to critical issues.

To assist in its oversight of District Executive Branch agencies, the Council appoints the DC Auditor who conducts statutorily required audits of government accounts and operations and other audits as directed by the Council. The Council also appoints the Executive Director of the Office of Advisory Neighborhood Commissions to provide technical, administrative and financial reporting assistance to the commissioners. The Council maintains a comprehensive public outreach program that is accessible on its website and includes a daily schedule of public activities and an up-to-date legislative tracking system to inform citizens about the status of proposed legislation. Through its standing committees, the Council holds hundreds of public hearings annually to solicit public input on legislation, government operations and the budget. In addition, the Council helps residents to access services. The Council conducts public hearings on the proposed annual operating budget prior to adoption of the budget. To encourage citizen participation, the Council publishes a weekly calendar of upcoming public meetings and hearings along with a list of bills pending in the Council.

Proposed legislation is referred by subject matter to the committee having jurisdiction. Council rules require public notice of all matters under consideration. Notices of public hearings and roundtables are published in the DC Register, the Council’s Calendar of the Week and the Council website at www.dccouncil.us.

The committee analyzes a proposed bill, determines its fiscal impact and receives public comments through a public hearing and written submission. The committee may vote to approve the bill for Council consideration. If the legislation is cleared by the Committee of the Whole, it is scheduled for a legislative meeting. A bill approved in two votes by the Council is forwarded to the mayor for ten business days, during which time the mayor may sign the bill making it an act, veto the bill or take no action, thereby allowing the act to be approved automatically. The Council may override a mayoral veto by a two-thirds vote.

When two-thirds of the members find that immediate action is required because of special circumstances, the Council also may adopt emergency legislation effective for 90 days and temporary legislation which remains in effect for 225 days. Except for emergency acts and special legislation (e.g., bond legislation), all acts must be referred to Congress for a mandated review period. Congress has 60 legislative days in which to review proposed changes to the criminal code, and 30 legislative days to review other legislation. A legislative day is any day in which one or both houses of the Congress are in session. If Congress does not disapprove a District act by adopting a joint resolution of disapproval, which must be signed by the President of the United States, the act becomes law.

The Council is supported by the Office of the Secretary to the Council, the Office of the Budget Director, and the Office of the General Counsel. The Budget Director analyzes the proposed operational budget and certifies the fiscal impact of all legislation and contracts before Council approval. The General Counsel provides legal advice, assists in drafting legislation and supervises the publication of the DC Official Code. The Secretary to the Council is responsible for council operations and maintains all legislative records.

Organizational Structure
Mayor’s Office of Boards and Commissions

The Office of Boards and Commissions (OBC) was established in January 1979. The primary goal of the Office of Boards and Commissions is to promote increased public input and citizen participation in the determination of city policies and implementation of programs.

The District of Columbia has more than 174 boards, commissions, task forces, committees, and ad hoc advisory boards. These boards and commissions are public bodies that provide important advisory, regulatory, and policy-making services as part of the Government of the District of Columbia. Members of boards and commissions provide an invaluable service to the District by advising the Mayor, the Council of the District of Columbia and the citizens of the District on a variety of significant matters.

The Mayor appoints most members of boards and commissions in the District while some members are appointed by other District and federal government officials, including the Council of the District of Columbia, judges, and the President of the United States. Individuals interested in serving on a board or commission should contact the Office of Boards and Commissions to receive a vacancy list, an application, and a DC tax waiver form.

District boards and commissions vary in size and complexity. Because board members help to shape decisions and actions of boards and commissions, it is important that members stay informed about issues, legislative activity, and statutes and rules affecting their work.

The guiding themes for boards and commissions members are:

- **Service**—The desire to serve fellow citizens is important and commendable. Members have an obligation to provide guidance and advocacy during their tenure and should be fully prepared to discuss issues at their board or commission meeting.

- **Responsibility**—Board and commission members must participate in board meetings regularly. A member may forfeit his or her position on a board or commission as a result of poor attendance. Regular attendance enables board members to keep abreast of board concerns and helps ensure that issues are examined from a variety of perspectives.

- **Integrity**—Board and commission appointees hold the public’s trust, and as such, must recognize that the public’s interests are top priorities. Personal, professional, business, family, or monetary considerations should never interfere with a board or commission member’s judgment on issues and cases.

A board or commission may be established by a Mayor’s Order, by a District statute and rule, or by a federal law and regulation. There are four (4) main types of boards:

- **Advisory Boards** (Example: Advisory Board on Veterans Affairs): The Mayor, the Council of the District of Columbia, the Courts, or the federal government may create these. The members serve as advisors on policy matters to the appointing authority responsible for administering a government program. Advisory boards may study existing policy and make recommendations for changes or implementation. Advisory boards do not have authority to enforce policy decisions or to create rules, but their analysis and recommendations can play an important role in furthering the effective operation of the District government.

- **Policy-Making Boards** (Example: Housing Finance Agency Board of Directors): These boards generally receive their authority by statute. Policies are created through careful analysis and interpretation of legislative intent, as set forth in the statute. Policy-making boards often may serve as governing boards within an agency. The boards may be responsible for directing the agency, approving budgets, creating and implementing agency policy, or appointing the agency director. Members of these boards have final decision-making authority.

- **Regulatory Boards** (Examples: Board of Medicine, Board of Accountancy, Alcoholic Beverage Control Board): Usually, these boards are created by statute, and perform rule-making or quasi-judicial functions. Regulatory boards also have the responsibility to determine the competence of members of a professional or occupational group. The board may examine and license members of professions or occupations to practice in the District, or take disciplinary or corrective actions, such as revoking or suspending licenses, in accordance with District law. In fulfilling these functions, the board or commission may operate as a quasi-legislative body, or as a review and appeals body. These boards and commissions may have some of the responsibilities of the advisory and policy boards, depending on the statute or Mayor’s Order establishing them.

- **Appeals Body Regulatory Boards** (Examples: Board of Zoning Adjustment, Public Employee Relations Board) These boards hear individual cases and rule on them; board decisions, however, are subject to judicial appeal in either the District of Columbia Superior Court or Court of Appeals.

The number of boards changes each year as new ones are established by the Mayor or the Council of the District of Columbia, and as others fulfill their missions and sunset or are abolished. For instance, the Mayor established the 50th Anniversary March on Washington Commemorative Committee with a sunset provision stating that the Commemorative Committee shall cease to exist sixty days after the events commemorating the national March on Washington, on August 28, 2013. For a complete list, please visit: [http://obc.dc.gov/page/district-of-columbia-boards-and-commissions](http://obc.dc.gov/page/district-of-columbia-boards-and-commissions)
The Office of the Secretary (OS) was first established in 1802 when President Thomas Jefferson signed an act of Congress that established the Corporation of the City of Washington, and the First Council of the City of Washington established the Office of the City Register. The City Registrar was the predecessor to the Office of the Secretary. During the history of the District of Columbia and the Office of the Secretary, there have been various amendments to the District’s charter and changes in the title, duties, and responsibilities of the Secretary. The title Secretary was first used in 1871 when President Ulysses S. Grant appointed Norton P. Chipman as the first secretary. The basic functions, duties and responsibilities of the Secretary of the District of Columbia, as the custodian of the Great Seal of the District of Columbia, have generally remained the same over the history of the District of Columbia and the Office of the Secretary.

Today, the Office of the Secretary operates under Mayor’s Order 97-177 which defines the functions, duties and responsibilities of the Office. The Office of the Secretary is comprised of three (3) offices, Documents and Administrative Issuances, Notary Commissions and Authentications, and Public Records and Archives. Within the Office of the Secretary are two (2) units: Protocol and International Affairs and Ceremonial Services.

Ceremonial Services

The Ceremonial Services Unit prepares ceremonial documents issued by the Mayor. There are a variety of ceremonial documents that include proclamations, salutes, letters of congratulations, letters of condolence, birthdays, distinguished/meritorious public service awards, certificates of appreciation, and certificates of merit. The Ceremonial Services Unit works closely with the Mayor’s Correspondence Unit. In fiscal year 2012, ceremonial services processed 1,219 documents.

Table 1.1. Ceremonial Services, 2012

<table>
<thead>
<tr>
<th>Document Type</th>
<th>FY 12 Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certificate - Appreciation</td>
<td>30</td>
</tr>
<tr>
<td>Certificate - Distinguished</td>
<td>6</td>
</tr>
<tr>
<td>Certificate - Merit</td>
<td>53</td>
</tr>
<tr>
<td>Letter - Anniversary</td>
<td>14</td>
</tr>
<tr>
<td>Letter - Birthday</td>
<td>106</td>
</tr>
<tr>
<td>Letter - Condolence</td>
<td>104</td>
</tr>
<tr>
<td>Letter - Congratulations</td>
<td>207</td>
</tr>
<tr>
<td>Letter - Greetings</td>
<td>233</td>
</tr>
<tr>
<td>Letter - Retirement</td>
<td>98</td>
</tr>
<tr>
<td>Letter - Scout</td>
<td>54</td>
</tr>
<tr>
<td>Proclamation</td>
<td>311</td>
</tr>
<tr>
<td>Key to the City</td>
<td>3</td>
</tr>
</tbody>
</table>

Source: DC Office of the Secretary

Protocol and International Affairs

Protocol and International Affairs supports the District’s thriving international presence that is a chief contributor to the District’s economy and is home to 187 embassies and two special interest sections. This unit organizes plans and coordinates all of the protocol and international events for the Office of the Secretary. The District of Columbia currently has thirteen (13) Sister City relationships with cities of foreign countries.

Sister Cities Relationships:
- Accra, Ghana
- Ankara, Turkey
- Athens, Greece
- Bangkok, Thailand
- Beijing, People’s Republic of China
- Brasilia, Brazil
- Brussels, Belgium
- Dakar, Republic of Senegal
- Paris, France
- Rome, Italy
- Seoul, Republic of Korea
- Sunderland, United Kingdom
- Tshwane, Republic of South Africa

Office of Document & Administrative Issuances

The Office of Documents and Administrative Issuances (ODAI) primary mission is to provide for the prompt preparation, editing, printing and publication of the District of Columbia Register, and the District of Columbia Municipal Regulations in accordance with the District of Columbia Documents Act of 1978, DC Law 2-153. The Office of Documents and Administrative Issuances also has the primary responsibility for preparing, reviewing, editing, and assisting in the drafting of Mayor’s Orders, Mayor’s Memoranda, and Mayor’s Instructions. These documents set the directives of the Mayor on (i) important policies and procedures, (ii) appointments to cabinet and senior level positions in subordinate agencies to the Mayor, and boards and commissions, (iii) delegations of authority to exercise authority to act on behalf of the Mayor, (iv) establishment of agencies, departments, and boards and commissions, and (v) any other duties conferred to the Mayor by the District of Columbia Home Rule Act of 1973.

Table 1.2. Administrative Issuances that ODAI issued on behalf of the Mayor

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mayor’s Orders</td>
<td>200</td>
<td>235</td>
</tr>
<tr>
<td>Mayor’s Memoranda</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

Source: DC Office of Documents and Administrative Issuances
Office of Notary Commissions and Authentications (ONCA)

The Office of Notary Commissions and Authentications (ONCA) was established by DC Law 5-14 and codified in Code of the District of Columbia, Title 1, and Chapter 12 (2001 ed.) and 17 DCMR 24, to address two critical functions. The first is the investigation, training, examination, and sanctioning of applicants for commissions and reappointments as notaries public in the District of Columbia. The second, OCNA authenticates documents for domestic and foreign use.

### Table 1.3. Documents Processed by the ONCA, 2012

<table>
<thead>
<tr>
<th>Type</th>
<th>FY 12</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notary Commission</td>
<td>1,932</td>
<td></td>
</tr>
<tr>
<td>Apostilles</td>
<td>16,486</td>
<td></td>
</tr>
<tr>
<td>Foreign Certificates</td>
<td>30,553</td>
<td></td>
</tr>
<tr>
<td>Department Head Certificates</td>
<td>472</td>
<td></td>
</tr>
<tr>
<td>A Certificates</td>
<td>78</td>
<td></td>
</tr>
<tr>
<td><strong>Total Number of Documents Processed</strong></td>
<td><strong>47,930</strong></td>
<td></td>
</tr>
</tbody>
</table>

Source: DC Office of Notary Commissions and Authentications

### Table 1.4. Types of Archive Records Accessed, 2011 and 2012

<table>
<thead>
<tr>
<th>Type</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Genealogical Records (GEN) (Births, Deaths, Wills, Marriages, Probates, Guardianships, Indentures of Apprenticeships)</td>
<td>53.37%</td>
<td>58.06%</td>
</tr>
<tr>
<td>Deeds and Land Records (DLR) (Recordings and Documentation of Deeds and Land)</td>
<td>16.47%</td>
<td>11.32%</td>
</tr>
<tr>
<td>Historical Records (HR) (Board of Commissioners Files, Reports, Subject Files, Dept. Files)</td>
<td>15.26%</td>
<td>19.05%</td>
</tr>
<tr>
<td>Community Development and Business Records (CDBR) (Building Permits, Architectural Plans, Articles of Incorporation)</td>
<td>13.62%</td>
<td>9.82%</td>
</tr>
<tr>
<td>Onsite Research *</td>
<td>1.20%</td>
<td>1.75%</td>
</tr>
<tr>
<td>Freedom of Information Act Requests (FOIA)</td>
<td>0.08%</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>4,392</strong></td>
<td><strong>6,128</strong></td>
</tr>
</tbody>
</table>

*The percentage of researchers that actually visit the Archives to conduct research has drastically decreased due to an increasing number of requests being processed electronically.

Source: DC Office of the Secretary
Office of Public Records & Archives

The Office of Public Records Management, Archival Administration, and Library of Government Information (Office of Public Records) was established by DC Law 6-19 to collect, store, and service the official records of the District government through the District of Columbia Archives, Records Center, and the Library of Government Information.

District of Columbia Archives

The District of Columbia Archives (Archives) is the official repository of the District government responsible for collecting, preserving, and conserving historical and permanently valuable records of the District government. Records in the holdings of the Archives include genealogical, historical, legal, land, and corporation records, permits, deeds, reports and studies, minutes of meetings, records of the commissioners, records of the Mayor, Council, and other agencies of the District government. These records document communities, neighborhoods, individuals, organizations, and institutions in the District of Columbia. The graphics on the following pages provide statistical data from 2011-2012 on the volume of records in the holdings of the Archives; the percentage of records in the Archives by agencies; records requests serviced by the Archives; and the percentage of records serviced by records series from accessions in the Archives (Figure 1.1, Table 1.4).

District of Columbia Records Center

The District of Columbia Records Center (Records Center) stores inactive, temporary records and historical permanently valuable records that are in the custody of the agencies. Inactive, temporary records are maintained in the holdings of the Records Center until they reach their disposal authority as cited in the records retention schedule for destruction. Historical permanently valuable records are maintained in the Records Center until they are transferred to the Archives in accordance with the terms of the records retention schedule for final disposition. The graphics below provide statistical data from 2011-2012 on the volume of records in the holdings of the Records Center; the percentage of records in the Records Center by agencies; records requests serviced by the Records Center; and the percentage of records serviced from accessions of agencies in the Records Center (Table 1.5).

Table 1.5. Records Center Records Holdings by Volume and Records Access

<table>
<thead>
<tr>
<th>Records Holdings by Volume (percent)</th>
<th>Records Access (percent)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2011</td>
</tr>
<tr>
<td>DC Superior Court (SCT)</td>
<td>46.3</td>
</tr>
<tr>
<td>Office of Tax and Revenue (OTR)</td>
<td>8.77</td>
</tr>
<tr>
<td>Department of Consumer and Regulatory Affairs (DCRA)</td>
<td>7.2</td>
</tr>
<tr>
<td>Department of Mental Health (DMH)</td>
<td>2.96</td>
</tr>
<tr>
<td>Department of Health (DOH)</td>
<td>16.06</td>
</tr>
<tr>
<td>Corrections (C)</td>
<td>4.75</td>
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<tr>
<td>Office of Chief Medical Examiner (OCME)</td>
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</tr>
<tr>
<td>Other (agencies with less than 1% holdings in Records Center)</td>
<td>1.99</td>
</tr>
<tr>
<td>Child and Family Services (CFS)</td>
<td>2.15</td>
</tr>
<tr>
<td>Metropolitan Police Department (MPD)</td>
<td>3.9</td>
</tr>
<tr>
<td>Public Schools of the District of Columbia (DCPS)</td>
<td>1.42</td>
</tr>
<tr>
<td>Office of Inspector General (OIG)</td>
<td>1.48</td>
</tr>
<tr>
<td>Office of the Attorney General (OAG)</td>
<td>2.35</td>
</tr>
<tr>
<td>DC Court of Appeals (CTA)</td>
<td>1.18</td>
</tr>
<tr>
<td>Department of Public Works (DPW)</td>
<td>1.11</td>
</tr>
<tr>
<td>Department of Human Resources (DHR)</td>
<td>1.06</td>
</tr>
<tr>
<td>Office of Contracts and Procurement (OCP)</td>
<td>-</td>
</tr>
<tr>
<td>Executive Office of the Mayor</td>
<td>-</td>
</tr>
</tbody>
</table>

Source: DC Office of the Secretary
Office of Human Rights

The District of Columbia Office of Human Rights (OHR) is a municipal government agency established to eradicate discrimination, increase equal opportunity and protect human rights for persons who live, work, visit or conduct business in the District. The agency’s primary mission is to enforce the District of Columbia Human Rights Act of 1977 and enforce other laws and policies on nondiscrimination including the District of Columbia Family and Medical Leave Act of 1990, the District of Columbia Parental Leave Act and the District of Columbia Language Access Act of 2004. The United States Equal Employment Opportunity Commission and the United States Department of Housing and Urban Development designated the OHR as a fair employment practice agency and a fair housing assistant program agency, respectively. Together, these designations allow the OHR to enforce complaints of discrimination filed under Title VII of the Civil Rights Act of 1964 (Equal Employment Opportunity Act), the Americans with Disabilities Act, the Age Discrimination in Employment Act, the Equal Pay Act and Title VIII of the Civil Rights Act of 1968 (Fair Housing Act).

Specifically, the OHR is empowered to do the following:

- Investigate and process complaints of unlawful discrimination in employment, housing, public accommodations, and educational institutions
- Protect the equal employment opportunity rights of District government employees
- Review, approve, and monitor the affirmative action plans of all District government departments and agencies
- Investigate complaints and conditions causing community tension and conflict which could lead to breaches of the peace and public order
- Conduct hearings on major issues affecting the protection and promotion of human rights
- Assess local and federal laws and policies with respect to discrimination
- Provide information on human rights laws and policies to the community at large
- Make recommendations to the Mayor and the DC Council based on reports, studies, and hearings conducted by the OHR.

The District of Columbia Human Rights Act prohibits discrimination, actual or perceived, in the areas outlined in Table 1.6.

### Processing of Complaints Before the OHR

#### Intake

The first step in having OHR resolve an alleged act of discrimination is to file a complaint. An intake counselor assesses the complaint to determine whether it meets all jurisdictional requirements. The intake counselor will also determine whether there is enough information to begin an investigation of an alleged act of unlawful discrimination.

#### Mediation

After the complaint is docketed, it will be transferred to the mediation unit. Mediation is a required alternative dispute resolution program that occurs 45 days after the filing of a complaint. The mediation attempts to resolve the alleged unlawful discriminatory practice before a full investigation begins.

#### Investigation

If mediation fails, the complaint is moved forward to a full investigation. It is a thorough inquiry of the allegations contained in a complaint and the respondent’s position regarding the allegations. Upon completion of the investigation, the OHR issues a report that determines whether the respondent most likely engaged in an act of discrimination (a probable cause determination).

#### Conciliation

After there has been a determination of probable cause, the parties are invited to resolve the complaint through concili-
Adjudication

If conciliation fails, then the complaint is certified to the District of Columbia Commission on Human Rights for a public hearing. The Commission will issue a final decision and Order determining whether discrimination has occurred and order appropriate remedy, if any.

New Cases

New cases are outlined in Table 1.7. The newly docketed cases were filed under several bases, listed in Table 1.8.

### Programs within the Office of Human Rights

**Fair Housing Program**

OHR’s Fair Housing Division was established in 1999 pursuant to the 1998 amendments to the Human Rights Act, which made the Act substantially equivalent to federal fair housing laws. The amendments allowed OHR to seek certification from the U.S. Department of Housing and Urban Development (HUD) to process fair housing claims under Title VIII of the Civil Rights Act of 1968. In FY12, OHR docketed 31 fair housing complaints. The docketed cases involved four issues: failure to accommodate, discriminatory financing, discriminatory advertising, statements and notices, and denial of service.

### Language Access Program

The Language Access Program (LAP) exists to ensure District residents who are limited or non-English proficient are afforded equal access to information and services provided by the District. Residents who speak little English must be offered interpretation services and/or translated documents when obtaining government services, as required by the Language Access Act of 2004. LAP staff engage in extensive community outreach, provide training and technical support to District agencies working with limited or non-English proficient residents, and measure the effectiveness of agencies in serving such populations by examining resource allocation and service delivery. Through its enforcement authority, LAP works under the auspices of OHR to investigate complaints claiming access to information or government services were denied.

#### FY12 Initiatives of the Language Access Program

**“I Speak” Cards**: LAP launched redesigned “I Speak” cards in August, aimed at assisting limited and non-English proficient residents in accessing government services. In both English and the native language, the card explains to DC employees the language spoken by the card-holder and requests they contact an interpretation service for the individual. Cards were distributed throughout the District.

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### Table 1.7. Cases Docketed in FY2010, FY2011, FY2012

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2010 Cases</th>
<th>FY2011 Cases</th>
<th>FY2012 Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment</td>
<td>415</td>
<td>339</td>
<td>279</td>
</tr>
<tr>
<td>Housing</td>
<td>24</td>
<td>32</td>
<td>31</td>
</tr>
<tr>
<td>Educational Institutions</td>
<td>4</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>Public Accommodations</td>
<td>11</td>
<td>9</td>
<td>21</td>
</tr>
<tr>
<td>Language Access</td>
<td>9</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>463</strong></td>
<td><strong>392</strong></td>
<td><strong>340</strong></td>
</tr>
</tbody>
</table>

Source: DC Office on Human Rights

### Table 1.8. Employment Cases filed in FY2010, FY2011, FY2012

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2010 Cases</th>
<th>FY2011 Cases</th>
<th>FY2012 Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Race</td>
<td>104</td>
<td>109</td>
<td>79</td>
</tr>
<tr>
<td>Sex</td>
<td>101</td>
<td>89</td>
<td>65</td>
</tr>
<tr>
<td>National Origin</td>
<td>44</td>
<td>43</td>
<td>52</td>
</tr>
<tr>
<td>Age</td>
<td>80</td>
<td>67</td>
<td>51</td>
</tr>
<tr>
<td>Sexual Orientation</td>
<td>21</td>
<td>18</td>
<td>15</td>
</tr>
<tr>
<td>Personal Appearance</td>
<td>12</td>
<td>17</td>
<td>16</td>
</tr>
<tr>
<td>Family Responsibility</td>
<td>18</td>
<td>15</td>
<td>9</td>
</tr>
<tr>
<td>Disability</td>
<td>56</td>
<td>78</td>
<td>90</td>
</tr>
<tr>
<td>Religion</td>
<td>13</td>
<td>11</td>
<td>5</td>
</tr>
<tr>
<td>Gender Identity or Expression</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Retaliation</td>
<td>149</td>
<td>129</td>
<td>129</td>
</tr>
<tr>
<td>Color</td>
<td>17</td>
<td>12</td>
<td>11</td>
</tr>
<tr>
<td>Matriculation</td>
<td>3</td>
<td>0</td>
<td>10</td>
</tr>
<tr>
<td>Marital Status</td>
<td>6</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>Political Affiliation</td>
<td>3</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Familial Status</td>
<td>0</td>
<td>0</td>
<td>9</td>
</tr>
<tr>
<td>Genetic Info</td>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Source of Income</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>628</strong></td>
<td><strong>590</strong></td>
<td><strong>547</strong></td>
</tr>
</tbody>
</table>

*Note: Complaints involving District government employees are handled under different rules and procedures.*

Source: DC Office on Human Rights
Television PSAs: LAP released television public service announcements in six languages to inform DC residents of the “I Speak” cards and their right to an interpreter when accessing government services. The PSAs speak to the difficulty of being limited or non-English proficient, but explain that District law helps make accessing government services easier. The PSAs ran on several television stations in DC.

Print Ads: Finally, the LAP team created print advertisements in six languages featuring individuals and families talking about accessing government services. The ads promote the use of “I Speak” cards by limited and non-English proficient residents and provide details on where cards can be found. The ads appeared in newspapers throughout the District and were promoted through social media platforms.

Director’s Inquiries

OHR remains at the forefront of proactive human rights enforcement in part through the use of Director’s Inquiries, which allow the Office to investigate situations or practices that may amount to discriminatory actions within the District. Fourteen Director’s Inquiries were completed in Fiscal Year 2012, with subjects of the inquiries varying widely.

The investigations resulting from Director’s Inquiries often include interviews with relevant parties, extensive data analysis, and a review of business or government policies in an effort to determine whether patterns of discrimination exist. From claims of disparate treatment in hospitals and businesses, to possible discrimination in theatres and hotels, OHR is working to eradicate injustices in the District. District residents or visitors can recommend our Office launch a Director’s Inquiry on a particular subject by visiting our website at http://ohr.dc.gov/directorsinquiry.

Citywide Bullying Prevention Program

OHR leads the Mayor’s Youth Bullying Prevention Task Force, which is working to develop a District-wide model bullying prevention policy that will guide government agencies in implementing their own anti-bullying policies. The District-wide approach is unique in its look beyond the schools, to include other public spaces such as parks, community centers, libraries and the transportation system. The Task Force, created by the Youth Bullying Prevention Act of 2012, includes representatives from agencies, community advocates, direct service providers, school administrators, teachers, mental health professionals, parents and youth. The model bullying prevention policy is expected to be approved by the Task Force in early 2013. The work on the model policy is part of a larger OHR effort to raise awareness about bullying.

OHR has met with U.S. Congressional and other government officials to share its expertise, and participated in a Twitter Town Hall to answer questions during National Safe Schools Day.

Outreach and Awareness Campaigns

The Fair Housing Is Your Right and Transgender and Gender Identity Respect campaigns were groundbreaking, and both received national attention. The Fair Housing Is Your Right campaign appeared in newspapers across the District and brought special attention to housing discrimination based on disabilities, national origin, sexual orientation and source of income. The Transgender and Gender Identity Respect campaign appeared on bus shelters throughout the District, and received both local and national press attention for being the first government-sponsored campaign aimed at the betterment of transgender and gender non-conforming people. Mayor Gray was joined by transgender advocates and community members for a well-attended campaign unveiling and launch event. See all our campaigns at http://ohr.dc.gov/campaigns.

Mediation Program

DC’s Human Rights Act requires that all cases are mediated. Mediation is an alternative dispute resolution (ADR) program implemented by OHR. In FY12, OHR mediated 348 cases with a combined settlement total of over $2.7 million. Approximately 40 percent of cases brought through mediation reach a settlement agreement.

Commission on Human Rights

The District of Columbia Commission on Human Rights is an independent agency that adjudicates private sector discrimination complaints in a “trial-type” hearing certified to it by the Office of Human Rights. Upon a finding of discrimination, the commission may issue injunctive relief, affirmative action and award damages, civil penalties and attorney’s fees. Hearings are generally before a hearing examiner and in some cases before a panel of commissioners. In addition to its adjudicative function, the commission may undertake public investigations or hearings concerning various patterns of discrimination and make recommendations to the mayor or to the Council. The commission is a 13-member body appointed by the mayor for a term of three years. They mayor appoints the chairperson while the commissioners elect a vice-chairperson and secretary.